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	MARTINEZ de ANDI	NGUYEN, THU HA T		
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RICHMOND,	VA 23219-4074	$U_{i}$	DATE MAILED: 01/14/2004	

Please find below and/or attached an Office communication concerning this application or proceeding.

				_	the			
•		Application	on No.	Applicant(s)				
Office Action Summary		09/505,67	74	NEWMAN ET AL.				
		Examiner	,	Art Unit				
		Thu Ha T		2155				
The MAILING DATE of this communication appears on the cover sheet with the correspondence address Period for Reply								
THE - External after aft	MAILING DATE OF THIS COMMUNICATION ensions of time may be available under the provisions of 37 CFR of SIX (6) MONTHS from the mailing date of this communication be period for reply specified above is less than thirty (30) days, a round for reply is specified above, the maximum statutory period to reply within the set or extended period for reply will, by state reply received by the Office later than three months after the mained patent term adjustment. See 37 CFR 1.704(b).	N. 1.136(a). In no ever reply within the stat od will apply and w tute, cause the app	ent, however, may a reply be ti utory minimum of thirty (30) da ill expire SIX (6) MONTHS fror lication to become ABANDON	imely filed  ys will be considered timely.  In the mailing date of this commu  ED (35 U.S.C. § 133).	unication.			
1)⊠	Responsive to communication(s) filed on 2	7 October 20	<u>03</u> .					
2a)⊠	This action is <b>FINAL</b> . 2b) This action is non-final.							
3) Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.								
· ·	tion of Claims	ion						
4)(	<ul> <li>Claim(s) 1-24 is/are pending in the application.</li> <li>4a) Of the above claim(s) is/are withdrawn from consideration.</li> </ul>							
5\[	) Claim(s) is/are allowed.							
· _	5)							
· _	7)⊠ Claim(s) <u>9,12,21 and 24</u> is/are objected to.							
8) Claim(s) are subject to restriction and/or election requirement.								
	tion Papers		•					
9)[	The specification is objected to by the Exami	ner.						
10)	The drawing(s) filed on is/are: a) _ ac	cepted or b)	objected to by the Exa	aminer.				
	Applicant may not request that any objection to		=					
11)	The proposed drawing correction filed on			oved by the Examiner.				
If approved, corrected drawings are required in reply to this Office action.								
,—	The oath or declaration is objected to by the	Examiner.						
Priority	under 35 U.S.C. §§ 119 and 120							
13) Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f).								
a)	) All b) Some * c) None of:							
	1. Certified copies of the priority documents have been received.							
	2. Certified copies of the priority documents have been received in Application No							
3. Copies of the certified copies of the priority documents have been received in this National Stage application from the International Bureau (PCT Rule 17.2(a)). * See the attached detailed Office action for a list of the certified copies not received.								
14) Acknowledgment is made of a claim for domestic priority under 35 U.S.C. § 119(e) (to a provisional application).								
a) ☐ The translation of the foreign language provisional application has been received.  15)☐ Acknowledgment is made of a claim for domestic priority under 35 U.S.C. §§ 120 and/or 121.								
Attachmer	•	oodo priority u	55 5.5.5. 33 12	o anaror le I,				
1)	ce of References Cited (PTO-892) ce of Draftsperson's Patent Drawing Review (PTO-948) rmation Disclosure Statement(s) (PTO-1449) Paper No(s	s)		ry (PTO-413) Paper No(s) Patent Application (PTO-15				

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#### **DETAILED ACTION**

1. Claims 1- 24 are presented for examination.

2. The indicated allowability of dependent claims 9, 12, 21 and 24 if rewritten in independent form are withdrawn in view of the newly discovered reference(s).

#### **Response to Arguments**

- 3. Applicant's arguments filed on October 27, 2003 have been fully considered but they are not persuasive because the following reasons:
- 4. Applicants argue that Mendez does not teach or suggest the process of determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the e-mail message from the consolidated e-mail storage of the local e-mail server. In response to Applicants' argument, Examiner asserts that Mendez does teach the process of determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the e-mail message from the consolidated e-mail storage of the local e-mail server as shown in figure 12, col. 12 lines 20-col. 13 lines 15, col. 15 lines 25-67.
- 5. Applicants argue that Mendez does not teach or suggest the process of then deleting the corresponding e-mail message. In response to Applicants' argument, Examiner asserts that in office action paper no. 13, Examiner admits that Mendez does not explicitly teach the process of then deleting the corresponding e-mail message;

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however, Brunson overcomes the deficiencies of Mendez by teaching the process of then deleting the corresponding e-mail message as shown in figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20.

6. In response to applicant's argument that there is no suggestion to combine the references, the examiner recognizes that obviousness can only be established by combining or modifying the teachings of the prior art to produce the claimed invention where there is some teaching, suggestion, or motivation to do so found either in the references themselves or in the knowledge generally available to one of ordinary skill in the art. See In re Fine, 837 F.2d 1071, 5 USPQ2d 1596 (Fed. Cir. 1988)and In re Jones, 958 F.2d 347, 21 USPQ2d 1941 (Fed. Cir. 1992). In this case, Mendez teaches the process of determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the email message from the consolidated e-mail storage of the local e-mail server to modify the process of determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the corresponding e-mail message from the consolidated e-mail storage of the local e-mail server by Brunson. One of ordinary skill in the art would have been motivated to modify Mendez in view of Brunson because it would have an efficient communication system that efficiently keeps track, maintains message order of all messages and prevents redundant or duplicate message that are downloaded from multiple mailboxes into a

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single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client.

- 7. As a result, cited prior arts do teach and disclose a system and method for synchronizing e-mail messages for a user, as broadly claimed by the Applicants.

  Applicants clearly have still failed to identify specific claim limitations that would define a clearly patentable distinction over prior arts.
- 8. Therefore, the examiner asserts that cited prior art teaches or suggests the subject matter broadly recited in independent claims 1, 10, 13 and 22. Claims 4-8, 11, 14-20, and 23 are also rejected at least by virtue of their dependency on independent claims and by other reasons set forth in the previous office action [see paper no. 13]. Accordingly, claims 1-8, 10-11, 13-20, and 22-23 are respectfully rejected.

## Claim Rejections - 35 USC § 103

- 9. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.

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10. Claims 1-8, 10-11, 13-21, and 22-23 are rejected under 35 U.S.C. § 103 (a) as being unpatentable over **Mendez et al.**, (hereinafter Mendez) U.S. Patent No. **5,961,590**, in view of **Brunson et al.**, (hereinafter Brunson) U.S. Patent No. **6,018,762**.

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- 11. As to claim 1, **Mendez** teaches the invention substantially as claimed, including a method for synchronizing e-mail messages for a user, comprising the steps of:
- (A) receiving, at an e-mail control at a local server, a plurality of e-mail messages addressed to the user, from an external e-mail server (abstract, figures 8, 13, col. 12 lines 1-19, col. 17 lines 14-35);
- (B) storing, by the e-mail control, each e-mail message of the plurality of e-mail messages, in a consolidated e-mail storage at the local server (figures 8, 13, col. 12 lines 1-43, col. 17 lines 1-35);
- (D) determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the e-mail message from the consolidated e-mail storage of the local e-mail server (figure 12, col. 12 lines 20-col. 13 lines 15, col. 15 lines 25-67).

However, **Mendez** does not explicitly teach the step of (C) storing, by the e-mail control, a message identifier for each e-mail message, in message identifier storage at the local server, and comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then

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deleting the corresponding e-mail message. Bruns n teaches the step of (C) storing, by the e-mail control, a message identifier for each e-mail message, in message identifier storage at the local server, and comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then deleting the corresponding e-mail message (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). Note that when the messages 200 which include message ID are stored in the local store, it is obvious that in the local store have to have message identifier storage to store message ID. It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of Mendez and Brunson to have the step of storing a message identifier for each e-mail message, in a message identifier storage at the local server, and comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then deleting the corresponding e-mail message because it would have an efficient communication system that efficiently keeps track, maintains message order of all messages and prevents redundant or duplicate message that are downloaded from multiple mailboxes into a single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client.

12. As to claim 2, **M** nd **z** teaches the invention substantially as claimed, further comprising performing steps (A), (B), and (D) for at least one next external e-

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mail server (figures 1, 8, 13). However, **M** ndez does not explicitly teach step (C), **Brunson** teaches step (C) for at least one next external e-mail server (figure 1, col. 1 lines 9-34, col.3 lines 60-col. 4 lines 9). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 1.

- 13. As to claim 3, **Mendez** teaches the invention substantially as claimed, further comprising the step, responsive to a user command, of providing e-mail messages from the consolidated e-mail storage, to the user (figure 8, col. 12 lines 1-28).
- 14. As to claim 4, **Mendez** teaches the invention substantially as claimed, wherein the consolidated e-mail storage includes storage for e-mail associated with other users (figures 1, 8).
- 15. As to claim 5, **Mendez** does not explicitly teach the step of comparing message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server. However, **Brunson** teaches the invention substantially as claimed, wherein the step of determining includes comparing message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time

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of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 1.

- 16. As to claim 6, **Mendez** teaches the invention substantially as claimed, further comprising a step of the local server connecting to the external e-mail server, as the user (figures 1, 8, 13).
- 17. As to claim 7, **Mendez** teaches the invention substantially as claimed, further comprising a step of requesting, from the external e-mail server, e-mail messages for the user (figure 13, col. 15 lines 12-37).
- 18. As to claim 8, **Mendez** does not explicitly teach the step of comparing message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server. However, **Brunson** teaches the invention substantially as claimed, wherein the determining step includes comparing the message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 1.

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19. As to claim 9, **M ndez** does not explicitly teach the steps of comparing the message identifiers in the message identifier storage to the message identifiers of e-mail in the consolidated e-mail storage. However, **Brunson** teaches steps of comparing the message identifiers in the message identifier storage to the message identifiers of e-mail in the consolidated e-mail storage (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 1.

- 20. As to claim 10, **Mendez** teaches the invention substantially as claimed, including a method for synchronizing e-mail messages for a user, comprising the steps of:
- (A) a local server connecting to an external e-mail server, as the user; and requesting e-mail messages for the user (figures 1, 8, 13, col. 15 lines 12-37);
- (B) receiving, at an e-mail control at the local server, a plurality of e-mail messages addressed to the user, from the external e-mail server (abstract, figures 8, 13, col. 12 lines 1-19, col. 17 lines 14-35);
- (C) storing, by the e-mail control, each e-mail message of the plurality of e-mail messages, in a consolidated e-mail storage at the local server, wherein the consolidated e-mail storage includes storage for e-mail associated with other users (figures 1, 8, 13, col. 12 lines 1-43, col. 17 lines 1-35);

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- (E) determining whether an e-mail message in the consolidated e-mail storage has been deleted from the external e-mail server, and if so, then deleting the e-mail message from the consolidated e-mail storage (figure 12, col. 12 lines 20-col. 13 lines 15, col. 15 lines 25-67);
- (F) responsive to a user command, providing e-mail messages from the consolidated e-mail storage, to the user (figure 8, col. 12 lines 1-28); and
- (G) wherein steps (B), (C) and (E) are performed for at least one next external e-mail server (figures 1, 8, 13).

However, **Mendez** does not explicitly teach the step of (D) storing, by the e-mail control, a message identifier for each e-mail message, in message identifier storage at the local server, comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then deleting the corresponding e-mail message, and step (D) is performed for at least one next external e-mail server. **Brunson** teaches the step of (C) storing, by the e-mail control, a message identifier for each e-mail message, in message identifier storage at the local server, and comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then deleting the corresponding e-mail message (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20), and step (D) is performed for at least one next external e-mail server (figure 1, col. 1 lines 9-34, col.3 lines 60-col. 4 lines 9). Note that when the messages 200 which include message ID are stored in the local store, it is obvious that in the local store have

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to have message identifier storage to store message ID. It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the step of storing a message identifier for each e-mail message, in a message identifier storage at the local server, and comparing the message identifier of the external e-mail server with the message identifier of the consolidated e-mail storage, and if a match is found, then deleting the corresponding e-mail message because it would have an efficient communication system that efficiently keeps track, maintains message order of all messages and prevents redundant or duplicate message that are downloaded from multiple mailboxes into a single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client.

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21. As to claim 11, **Mendez** does not explicitly teach comparing the message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage. However, **Brunson** teaches the invention substantially as claimed, wherein the determining step includes comparing the message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **M nd z and Brunson** to have the same motivation as set forth in claim 1.

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22. As to claim 13, **Mendez** teaches the invention substantially as claimed, including a system for synchronizing e-mail messages for a user, comprising:

- (A) an e-mail control at a local server, for receiving a plurality of e-mail messages addressed to the user, from an external e-mail server (abstract, figures 8, 13, col. 12 lines 1-19, col. 17 lines 14-35);
- (B) consolidated e-mail storage at the local server, accessed by the e-mail ... control, having each e-mail message of the plurality of e-mail messages (figures 1, 8, 13, col. 12 lines 1-43, col. 17 lines 1-35);
- D) the consolidated e-mail storage having at least two states, including a first state having at least one e-mail message which has been deleted from the external e-mail server; and a second state having no e-mail message which has been deleted from the external e-mail server (figure 12, col. 12 lines 20-col. 13 lines 15, col. 15 lines 25-67).

However, **Mendez** does not explicitly teach the step of (C) message identifier storage at the local server, accessed by the e-mail control, a message identifier for each external e-mail message. **Brunson** teaches the step of (C) message identifier storage at the local server, accessed by the e-mail control, a message identifier for each external e-mail message (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **M ndez and Brunson** to have the step of storing

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a message identifier for each e-mail message, in a message identifier storage at the local server because it would have an efficient communication system that efficiently keeps track, maintains message order of all messages, and prevents redundant or duplicate message that are downloaded from multiple mailboxes into a single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client.

- 23. As to claim 14, **Mendez** teaches the invention substantially as claimed, wherein there are provided a plurality of external e-mail servers having e-mail messages for the user (figures 1, 8).
- 24. As to claim 15, **Mendez** teaches the invention substantially as claimed, including a user command for providing e-mail messages from the consolidated e-mail storage, to the user (figure 8, col. 12 lines 1-28).
- 25. As to claim 16, **Mendez** teaches the invention substantially as claimed, wherein the consolidated e-mail storage includes storage for e-mail associated with other users (figures 1, 8).
- 26. As to claim 17, **Mendez** does not explicitly teach the state is determined on the basis of compared message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server. However,

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Brunson teaches the invention substantially as claimed, wherein the step of determining includes comparing message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez** and Brunson to have the same motivation as set forth in claim 13.

- 27. As to claim 18, **Mendez** teaches the invention substantially as claimed, wherein the local server is connected to the external e-mail server, as the user (figures 1, 8).
- 28. As to claim 19, **Mendez** teaches the invention substantially as claimed, wherein the e-mail messages that are received from the external e-mail server, are e-mail messages for the user (abstract, figure 8).
- 29. As to claim 20, **Mendez** does not explicitly the state is determined on the basis of compared message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage. However, **Brunson** teaches the invention substantially as claimed, wherein the state is determined on the basis of compared message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage (figures 1,2, 4, elements 504, 506, 532,

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abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 13.

- 30. As to claim 22, **Mendez** teaches the invention substantially as claimed, including a system for synchronizing e-mail messages for a user, comprising:
- A) an e-mail control at a local server, for receiving a plurality of e-mail messages addressed to the user, from an external e-mail server (abstract, figures 8, 13, col. 12 lines 1-19, col. 17 lines 14-35);
- (B) consolidated e-mail storage at the local server, accessed by the e-mail control, having each e-mail message of the plurality of e-mail messages (figures 1, 8, 13, col. 12 lines 1-43, col. 17 lines 1-35);
- (D) the consolidated e-mail storage having at least two states, including a first state having at least one e-mail message which has been deleted from the external e-mail server; and a second state having no e-mail message which has been deleted from the external e-mail server (figure 12, col. 12 lines 20-col. 13 lines 15, col. 15 lines 25-67);
- (E) wherein there are provided a plurality of external e-mail servers having e-mail messages for the user (figures 7, 8, 13);
- (F) a user command for providing e-mail messages from the consolidated e-mail storage, to the user (figure 8, col. 12 lines 1-28);

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(G) wherein the consolidated e-mail storage includes storage for e-mail associated with other users (figure 8, elements 875 or 896).

However, Mendez does not explicitly teach the step of message identifier storage at the local server, accessed by the e-mail control, a message identifier for each external e-mail message and wherein the state is determined on the basis of compared message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server. Brunson teaches the step of message identifier storage at the local server, accessed by the e-mail control, a message identifier for each external e-mail message and wherein the state is determined on the basis of compared message identifiers in the message identifier storage to message identifiers in e-mail received from the external e-mail server (figures 1,2, 4, elements 504, 506, 532, abstract, col. 2 lines 26-col. 3 lines 2, col. 4 lines 10-col. 5 lines 9, col. 5 lines 64-col. 6 lines 20). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of Mendez and Brunson to have the step of storing a message identifier for each e-mail message, in a message identifier storage at the local server because it would have an efficient communication system that efficiently keeps track, maintains message order of all messages and prevents redundant or duplicate message that are downloaded from multiple mailboxes into a single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client.

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31. As to claim 23, **Mendez** does not explicitly teach the state is determined on the basis of compared message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage. However, **Brunson** teaches the invention substantially as claimed, wherein the state is determined on the basis of compared message identifiers of e-mail on the external e-mail server to the message identifiers in the message identifier storage (prevents redundant or duplicate message that are downloaded from multiple mailboxes into a single view mailbox or in the other words messages that are downloaded from external server to local server and from local server to client). It would have been obvious to one of ordinary skill in the Data Processing art at the time of the invention to combine the teachings of **Mendez and Brunson** to have the same motivation as set forth in claim 22.

32. Claims 12, 21 and 24 have similar limitation as claim 9; therefore, they are rejected under the same rationale.

### Conclusion

33. The prior art made of record and not relied upon is considered pertinent to applicant's disclosure.

THIS ACTION IS MADE FINAL. Applicant is reminded of the extension of time policy as set forth in 37 CFR 1.136(a).

A shortened statutory period for reply to this final action is set to expire THREE MONTHS from the mailing date of this action. In the event a first reply is filed within

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TWO MONTHS of the mailing date of this final action and the advisory action is not mailed until after the end of the THREE-MONTH shortened statutory period, then the shortened statutory period will expire on the date the advisory action is mailed, and any extension fee pursuant to 37 CFR 1.136(a) will be calculated from the mailing date of the advisory action. In no event, however, will the statutory period for reply expire later than SIX MONTHS from the mailing date of this final action.

34. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Thu Ha Nguyen, whose telephone number is (703) 305-7447. The examiner can normally be reached Monday through Friday from 8:30 AM to 5:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, SPE Hosain T. Alam, can be reached at (703) 308-6662.

Any inquiry of a general nature of relating to the status of this application should be directed to the Group receptionist whose telephone number is (703) 305-9600.

The fax phone numbers for the organization where this application or proceeding is assigned are 703-746-7240 for regular communications and 703-746-7238 for After Final communications.

Thu Ha Nguyen

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January 8, 2004

HOSAIN ALAM SUPERVISORY PATENT EXAMINER

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